

CUSTOMER MUST READ OR BE TOLD THE FOLLOWING

The Department of Environment, Land, Water and Planning (DELWP) is committed to protecting personal information provided by you in accordance with the principles of the Victorian privacy laws. Use of the Victorian Energy Compare service is governed by the privacy statement for this website, which is located at compare.energy.vic.gov.au/privacy.

In addition to the collection of anonymous information set out in our privacy statement, by applying for the Victorian Government's \$250 Power Saving Bonus Program (the Program) you will be asked to supply certain information to determine estimated energy costs and administer the Program. Information that you provide will only be used for these purposes and will be held and used in accordance with our privacy policy.

By choosing to apply for the Program you are granting permission for:

- **An approved community organisation to submit a claim for the \$250 Bonus on your behalf. All claim information will be captured in the Program portal and only used for the purpose of processing payment of your claim.**
- **DELWP to confirm your identity and eligibility by verifying your Centrelink / DVA customer details with Services Australia.**
- **DELWP to verify your identity and eligibility through other mechanism, if required, such as drivers licence or Medicare number, including providing consent for DELWP to have your information checked with the document issuer or official record holder via third party systems.**

By choosing to submit a claim for the Program, you acknowledge that some information you provided may be sent to a third party for verification.

No personally identifiable information will be retained by those parties, and your information will not be used by those parties to contact you, nor will your information be shared by those parties, to anyone. You may access the information you have provided to Victorian Energy Compare by contacting us.